

Humans at the heart of maritime decarbonization







## **Core Soft Skills in the Maritime Industry**

- Communication
- Leadership
- Teamwork
- Problem-solving
- Work Ethic
- Adaptability

People-centred transition for Maritime Decarbonization in the East Mediterranean





συγκρατούμε όμως μόνο

60% του χρόνου μας το ξοδεύουμε να ακούμε

του χρόνου μας το





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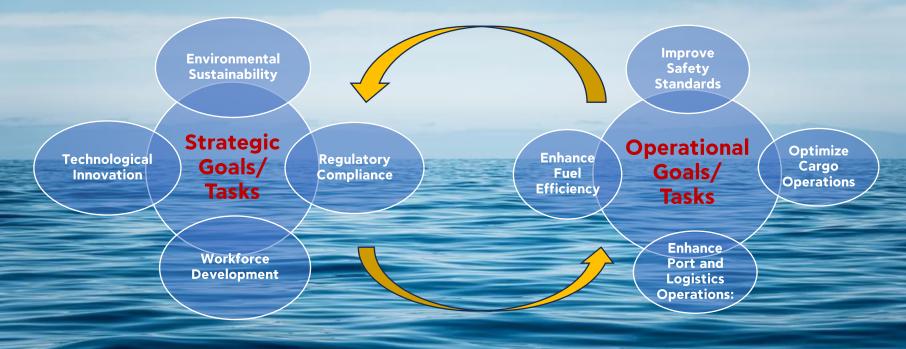
Ακούμε μόνο αυτό που καταλαβαίνουμε

Goethe

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## **Industry Challenges**







#### What do these people have in common?



#### Get to know your audience!!!

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#### **Communication barriers on a ship**

- Language Differences
- Cultural Differences
- Noise & Environmental Factors
- Hierarchy and Authority
  - Fatigue and Stress
- Information Overload
- Lack of Standardized Procedures

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#### **Promote Effective Communication on a ship**

- Establish Clear Communication Channels:
  Standard Operating Procedures (SOPs)
  Conduct Regular Meetings and Briefings:
  Daily Briefings
  Pre-Departure Meetings
  Debriefing Sessions



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### **Promote Effective Communication on a ship**

**Use Clear and Concise Language:** ♦ Confirm Understanding ♦ Avoid Jargon **Enhance Interpersonal Relationships:** ♦ Social Interactions ♦ Team-Building Activities **Implement Visual Aids and Documentation:** ♦ Images and Labels ♦ Written Instructions **Provide Training and Drills:** Communication Training ♦ Emergency Drills





#### **Communication barriers between a ship and an office**

- Time Zone Differences
- Language Barriers
- Technical Issues
  - Cultural Differences
- Hierarchy and Authority
- Information Overload
- Lack of Standardized Procedures



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- Establish Clear Communication Protocols
   Language Training & Cultural Awareness
- —Utilize Technology
- —Training and Development

# fill the gap \*

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#### αντιστρέφουμε το τρίγωνο

#### το μήνυμα πρώτο



#### επικοινωνία η μεγάλη ανατροπή

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associate partners

## thank you